



BCNLIP LANGUAGE SCHOOL

5 Steps Program: Terms and Conditions

These Terms and Conditions apply to the 5 Steps Program provided by BCNLIP Idiomas S.L.U. By enrolling in this program, the Student agrees to the following terms, which apply to the first two steps of the program. The conditions for the remainder of the program will depend on the course chosen by the Student after starting the program and will be outlined in a separate agreement to be signed after the reservation fee is paid.

1. General Conditions

- 1.1. The 5 Steps Program is designed to assist students in preparing for their Spanish visa application, including language preparation and documentation support (motivation letter).
- 1.2. Enrollment in the course does not guarantee visa approval, as the decision rests solely with the Spanish consulate or relevant authorities.
- 1.3. Students must meet specific requirements set by the Spanish consulate to be eligible for a visa.
- 1.4. This program is purely indicative and aims to guide and support students in the preparation for visa application process but does not ensure success.
- 1.5. The student is solely responsible for handling their visa application. The School's role is limited to providing the Spanish course, recommendation letter upon the student's successful completion of the A1 Spanish course along with assisting with a motivation letter.

2. Services Description

- 2.1. The Student receives the access to the BCNLIP online Spanish learning platform bcnlip.es, with lessons conducted by native teachers. The course covers A1 level Spanish only. The duration depends on the pace of the student's studies and their progress. A certificate will be granted only upon successful completion of the course, including all required tasks. This access is intended for the sole use of the enrolled student, with a unique and personal login provided to their email. If it is determined that multiple users are accessing the platform, the student may be subject to program discharge or a penalty fee of €300 per unauthorized user.
- 2.2. Upon payment of the initial fee, the student will receive a confirmation of enrollment in the program. However, this confirmation does not constitute the official course invitation letter required for visa application purposes. The official course invitation letter will only be issued after the student selects their course and pays the required reservation fee.
- 2.3. The Student will explore available course options with the guidance of a tutor, taking into account the student's personal goals and situation. Communication with the tutor is conducted exclusively via email.
- 2.4. The Student will receive help with preparation of a personalized motivation and orientation letter to support the visa application. The tutor will review the letter, provide recommendations, and correct mistakes up to a maximum of three times.
- 2.5. After the Student completes the A1 Online Course and decide upon the chosen in-person course, they must pay a non-refundable registration fee and inform the school of the chosen course and its dates. Once the school receives the payment in our bank account, the school will issue the documents for the reservation of the course, including accommodation pre-reservation.



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- 2.6. Optional legal assistance for appeals or retries in case of a visa denial (subject to additional fees).
- 2.7. Consulate appointment scheduling is not included. Students are responsible for scheduling their consulate appointment independently. BCNLIP Language School does not participate in this process in any way.
- 2.8. The tutor will prepare a personalized recommendation letter based on the student's progress to support their visa application paperwork.
- 2.9. In case of a positive decision, the student is responsible for arriving in Spain and starting their course on time. Students must inform the school of the visa approval at least two weeks in advance.
- 2.10. Accommodation is guaranteed upon reservation; however, all reservations must be completed after you obtain your visa. The exact dates and availability of specific rooms cannot be confirmed until the reservation is finalized. You cannot arrive without a fully completed reservation, as availability will not be guaranteed. Once confirmed, you will be required to pay any additional costs based on the chosen room and the period of your stay.

3. Course Fees

- 3.1. The initial enrollment fee to enter the program is non-refundable under any circumstances.
- 3.2. Once the student is ready to apply for their visa and has secured an appointment with the consulate, a further non-refundable fee is required to obtain the necessary documents for the reservation of the course, including accommodation.
- 3.3. An additional payment for the remaining course fee, chosen during Step 1, is required upon arrival in Spain to finalize the course enrollment.
- 3.4. Legal assistance for appeals or retries is available for an additional fee of €200.

4. Student Obligations

- 4.1. Students must provide accurate, complete, and truthful information during the enrollment and visa application process.
- 4.2. Students are responsible for adhering to the timelines and requirements set by BCNLIP Idiomas S.L.U. and the Spanish consulate.
- 4.3. Students must demonstrate A2-level proficiency in English and provide proof of higher education or a strong academic record in high school (Bachillerato). If the student is unable to provide these, it is not the responsibility of BCNLIP Idiomas S.L.U. to assist or guarantee eligibility for the visa application process.
- 4.4. In addition to these conditions, each course has its own specific terms and conditions. The school also has internal regulations and other operational guidelines, which will be communicated to the student depending on the chosen course. These must be adhered to, and the student will be informed of them after choosing the course.
- 4.5. The student is solely responsible for verifying the conditions and requirements for the visa application, as well as ensuring their eligibility to apply at the consulate in the country where they intend to submit the



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application. If the student is deemed ineligible for any reason, the school shall bear no responsibility for informing or advising them regarding their eligibility or the applicable visa requirements.

5. Refund Policy

5.1. The initial fees are non-refundable, even in cases of visa denial, program cancellation or if the student is unable to apply for the visa.

5.2. Fees for legal assistance or other additional services are also non-refundable.

5.3. The program cannot be transferred to another person.

6. Limitations of Service

6.1. BCNLIP Idiomas S.L.U. does not guarantee the approval of any visa application.

6.2. The course is intended to provide guidance and support but cannot replace legal or immigration advice specific to individual cases.

6.3 BCNLIP Idiomas S.L.U. does not provide assistance or support regarding the relatives of enrolled students.

6.4. The school reserves the right to modify any of the conditions outlined herein at any time, without prior notice. Such changes will take effect immediately upon publication or communication to the relevant parties.

7. Legal Assistance

7.1. Students opting for legal assistance will receive guidance on preparing appeals or retrying the visa process in the event of a denial.

7.2. Legal assistance is subject to an additional fee of €200 and does not include representation in court or with immigration authorities.

8. Governing Law

8.1. These Terms and Conditions are governed by the laws of Spain.

8.2. Any disputes arising from these terms shall be resolved exclusively in the courts of Barcelona, Spain.

For further questions or clarifications, please contact BCNLIP Idiomas S.L.U. directly. By enrolling in the 5 Steps Program, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.



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